

### **CANCELLATION**

Client's contract can be terminated by the company, at their sole discretion, without notice, for failure to comply with Company Policy or for other reasons deemed necessary by the company. This agreement may be placed on hold or terminated for the following reasons at the reasonable discretion of the company.

1. Participant becomes injured in a capacity that does not permit participation in activities provided by the company.
2. Participant permanently moves outside of the company's service area or Northside ISD for participants in the After School Program. Service area is defined as being 30 miles or more from client's address as listed in registration paperwork. Documentation in form of a utility bill or apartment lease is required.
3. Pending management approval, this contract may be interrupted, voided, or otherwise cancelled at the request of the client. Contract interruptions and cancellations for reasons other than the two listed above will result in a \$50 cancellation fee, reinstatement of the waived \$55 registration fee, and will require 30 days notice.

### **OPTION 2: CONTINUOUS ENROLLMENT YOUTH TUMBLING AND TUMBLING ONLY**

#### **PAYMENT METHODS / REGULATIONS**

General Tumbling client agrees to pay a \$50.00 registration fee, along with first and last month tuition. Youth Tumbling client agrees to pay monthly tuition.

In accordance with the Pinnacle Cheer Company ("the Company") class prices, client's bank account will be debited, or credit card will be charged monthly, on or around the day that this agreement is being signed. If client chooses to change the product they are purchasing from Pinnacle Cheer Company ("the company") for any reason, they agree to allow the immediate adjustment of the amount for which their account is regularly debited. Declined attempts to debit or charge client's account will result in a \$25.00 charge per attempt.

The Company may change class pricing structure at any time and will make every reasonable effort to notify client via E-mail, Web site, and by posting changes in business' waiting area.

#### **CANCELLATION**

Client may terminate relationship for any reason with 30 days written notice delivered to the company via receipted personal delivery or Certified US Mail to 707 Faurie Rd., Lakehills, TX 78063. Client's contract can be terminated by the company, at their sole discretion, without notice, for failure to comply with Company Policy or for other reasons as deemed necessary by the company.

## **POLICIES AND PROCEDURES**

### **SAFETY AND PERSONAL INJURIES**

Safety is a responsibility shared by all members of the **SAFETY TEAM**; *the athlete, the parent, the coach, and the management*. We recommend, due to the demanding nature of the sport, that your child have a physical performed by a doctor prior to participating in any activity. We recommend that you educate yourself and your child about proper nutrition practices and that fitness become a major part of your child's life. Good nutrition and fitness habits will not only improve your child's ability to succeed, but also help to maintain a safe atmosphere. If YOU choose to allow your child to practice skills at home, we request that you only allow your child to practice skills they have already **mastered**. **Never** 'spot' your child unless you are trained to do so,

and remember that the surfaces that your child learns on are specifically designed to enhance height and reduce the potential for injury. Backyard/recreational trampolines are **not** exceptions to these recommendations. They are dangerous and should be used only after a safety inspection and with properly trained supervision. Help us keep your child safe by doing your part and making sure your child is doing his/her part.

Cheerleading and tumbling are dangerous activities. Inevitably, participants will fall while learning and practicing skills; occasionally, injury will occur. Treating injuries that are inherent to the sport are **your financial responsibility**.

### **COMPANY OPERATING HOURS**

Pinnacle Cheer Company ("the company") offers classes based on a 43 week year. The business will close periodically for maintenance, staff training, and for special events throughout the year. Classes that are not held during these **planned closures** are **NOT ELIGIBLE** for rescheduling or make-up lessons. A copy of this schedule is available on our Web site, and is subject to change at the sole discretion of the company.

### **MAKE-UP LESSONS**

The company will allow your child to make-up classes three times per year for any reason. Lessons can be made up by scheduling a make-up class with our front desk **prior to the class being missed**. Availability is based on current enrollment in a similar class and cannot be guaranteed. **Make-up lessons are not available for After School Program participants.**

### **CHANGING CLASSES**

Students will be permitted to change classes at no cost once annually, based on class availability. Changing classes more than one time in a 12-month period is considered consent and authorizes the company to add the applicable \$10 fee to your automated payment schedule or to bill you for the service at its sole discretion.

### **STUDENT ARRIVAL**

If you are early, you are on time. If you are on time, you are late. If you are late, you are in trouble. Late arrivals disrupt the class and prevent the coaches from doing their best teaching. Students who arrive to class late will be required to warm up and stretch on their own to insure they are physically prepared to participate in class activities.

### **STUDENT DEPARTURE**

Parents are required to pick up their child promptly after class or practice. Students enrolled in the After School Program must be picked up by 6:15 p.m. If YOU choose to leave the facility while your child is in class, it is YOUR responsibility to educate your child about his/her responsibility to remain inside of our facility until you or another designated adult arrives for them.

### **ACCOUNT FREEZE (not applicable to After School Program)**

You may 'freeze' your account for 30 consecutive days at any time for any reason, once each year. The cost for doing so will be \$10. This option allows you to uphold your contract, or hold your tumbling slot without paying for classes you cannot use. In the spirit of the offer, accounts cannot be terminated within 30 days of the end of the freeze period.

## GYM CONDUCT

### **PARENTS**

- Please treat each other with respect, so that your children can learn to do the same by example. Remember, those who talk to you about others, talk to others about you!
- If you touch a mat, you flip. Please refrain from entering the gym area, but make yourself comfortable in the Parent Viewing Area, upstairs.

### **STUDENTS**

- No students in gym area before or after class.
- Students may not spot other students during tumbling skills, or attempt to provide instruction.
- Students must maintain proper attire for practice (athletic shorts, athletic shirt or sports bra, barefoot or cheerleading/tumbling shoes, hair tied out of face). *\* not applicable to After School Program*
- No jewelry. *\* no applicable to After School Program*
- When leaving class to use the restroom or get water, be aware of where people are tumbling and stunting.
- Students must respect and appropriately address staff and management.
- Follow instructions from the staff.
- No horseplay.
- Use trampolines only when and as instructed. One person on the trampoline at a time. Do not jump onto or off of trampolines.
- Do not touch the mirrors.
- Treat your classmates with respect.

**Rules may be changed at the sole discretion of the company. Any changes will be posted on the Web site, and in viewing area at the gym.**

## **PARENT-STUDENT HANDBOOK**



Thank you for choosing Pinnacle Cheer Company. Our goal is to provide you and your child with a safe, professional, structured instruction environment to maximize their learning and fun potential. We at Pinnacle Cheer Company are very competitive, highly trained former athletes,

and appreciate the benefits of growing up immersed in competitive sports. Learning cheerleading has great potential to teach self confidence, leadership skills, and competitiveness, all skills that your child can use long after cheerleading is no longer a part of his/her life. We look forward to working with you and your child for years to come.

## **PAYMENT PLAN OPTIONS**

### **OPTION 1: ANNUAL CONTRACT**

#### ***AFTER SCHOOL PROGRAM AND TUMBLING***

#### **PAYMENT METHODS / REGULATIONS**

Waiver of client's \$50.00 registration fee is in exchange for client's commitment to pay for classes for a minimum of 12 full months from the date of enrollment (9 months for After School Program). In accordance with the Pinnacle Cheer Company ("the company") class prices, subject to change, changes posted in business' waiting area, client's bank account will be debited, or credit card will be charged monthly, on or around the day that this agreement is being signed, for a minimum of 12 consecutive months. If client chooses to change the product they are purchasing from Pinnacle Cheer Company ("the company") for any reason, they agree to allow the immediate adjustment of the amount for which their account is regularly debited. Declined attempts to debit or charge client's account will result in a \$25.00 charge per attempt.

#### **RIGHT OF 30-DAY RESCISSION**

Client is granted a 30 day right of rescission of this contract, assuming client's full participation in all classes during the 30 day period in question. Contract may be cancelled via written notice delivered to the company via receipted personal delivery or Certified US Mail to 707 Faurie Rd., Lakehills, TX 78063. Client acknowledges that should they choose to exercise their right of rescission option, the company reserves the right to refuse future service to said client, AND client becomes liable for the **immediate collection of the \$55.00 registration fee.**